



1. Which App Version is needed to perform the migration?

Make sure you have the latest version of your app:

- iOS 12.1 for all Paid titles + Boating HD Marine & Lakes available on the market
- Android 9.2 for Paid titles + Boating Marine & Lakes available on the market

You will be migrating to either:

- iOS – Boating Marine & Lakes v13.0
- Android – Boating HD Marine & Lakes v10.0

2. Do I have to pay again?

You would need to pay again only if you need/want to renew your subscription. The migration into the universal app is free and will allow you to transfer all of your active and expired subscriptions to the new application.

3. Will all my saved favorites carry over?

Yes (Routes, Markers, Tracks), except if the limit of 10 Weather Locations/POIs/Marinas is reached.

4. Will all coverage/subscriptions carry over?

Yes, if you have subscribed to the same region on both your Phone/iPhone and Tablet/iPad. The subscription that will be migrated is the one with more days left.

5. Can I still use the old app?

Yes. Consider though that your app will no longer receive new features only released in the universal app (like ActiveCaptain). Moreover, in the near future you will not be able to renew your subscription from within discontinued apps.

NOTE: After the migration, if you still want to use your old app, you will have to download charts again.

6. Will my Community Edits still appear on the map?

Yes.

7. Will my photos and videos carry over?

Yes.

8. Will my SonarChart™ Live recordings carry over from my old app to the new universal app?

Yes. Once you have completed the migration to the universal Navionics Boating app, your photos and videos will carry over.

9. How do I access my boat settings?

Boat Settings can be accessed from within Menu>Me (Profile section) or within the Route Console.

10. How will the new App affect the display on my iPad?

The Universal App is optimized for both iPhone and iPad, so it is rendered to fit perfectly on both devices.

11. I purchased separate Apps for my smartphone and tablet, will I be refunded for one of the apps?

No, see point #5.

12. What if I do not update/migrate to the latest app?

You will not take advantage of the new features we are introducing into the universal app. Moreover, we cannot assure features like registering or signing in into an account, making purchases and renewing your subscription will be supported in the future.

13. What happens if I have more than one app or region?

All your regions will be migrated into the Universal App. Note that once the migration process is complete, all your downloaded charts will only be present within the Universal App. You can still download them again within the old app (See point #17).





14. Do I have to migrate each app individually or can I update them at once?

To have all your data migrated within the Universal App, you need to complete the migration process from within each one of your apps.

15. Why do I have two app icons after I completed the migration?

This is because you now have your old application and the Universal App, also. Now all your data and purchases are within the Universal App, so your old app can be discarded.

16. What happen to the downloaded maps I had in the former paid App?

In order to save memory space in your device, we have transferred your downloaded maps into the universal app. We encourage you to use the universal app now, but if you want you can re-download maps on your old app too.

17. If during the migration progress, my device stops working for low battery reasons, lost internet connection, can I start the process over again?

Yes. Just reboot your App and the process will begin again.

18. Yes. Just reboot your App and the process will begin again.

You need to close and reboot the App. You will be prompted to start the migration again.

19. What about the Account to be used for the migration?

Your purchases are associated with your AppleID and Google Account. Make sure you don't change that if you have not previously registered a Navionics Account.

